

SOCIAL SECURITY

WHY
HOW
TIPS



EMERGENCY

15

MOBILE ACCIDENT UNITE
Medical emergency

17

EMERGENCY POLICE
Report an offense

18

FIREFIGHTERS
Situation of danger or accident

114

SMS EMERGENCY
Accessible via app or text

196

AT SEA
Sea rescue

112

EUROPE
Medical emergency, offense, danger

3114

SUICIDE PREVENTION
Suicide lifeline

3919

DOMESTIC VIOLENCE
Violence against women

In case of a medical emergency, you can go to the ER in the Nice and Cannes hospitals ([L'Archet](#), [Pasteur](#), [Simone Veil](#)), and in other emergency centres of the department ([Mougins and Saint-Laurent-du-Var](#) Institut Arnault Tzanck, Antibes hospital, Parc Impérial practice).

In case of a social emergency, if you are without housing, cannot eat properly, are not safe, several devices and teams of volunteers are here to help and rescue you:

- [The Samu Social by day - La Mut'](#)
- [The Samu Social by night - The Red Cross](#)
- [115 06 - free number, immediate response](#)





SARAH GUERVILLE

Desk H81

Sarah.guerville@univ-cotedazur.fr

+33 4 89 15 18 06

+33 6 58 63 23 92

NEED HELP ?

Contact your international student coordinator !

At your disposal for any information on :

- Housing
- Administrative formalities
- Student life
- Transports
- Health



Contents

1.WHY YOU SHOULD REGISTER TO SOCIAL SECURITY ?

2.HOW CAN YOU REGISTER TO SOCIAL SECURITY ?

3.HOW CAN YOU MANAGE YOUR RIGHTS TO SOCIAL SECURITY?

1- WHY SHOULD YOU REGISTER?



For further information, you can visit:



<https://www.ameli.fr/assure/droits-demarches/europe-international/protection-sociale-france/vous-venez-etudier-en-france>

<https://etudiant-etranger.ameli.fr/#/>



Social Security helpline: 36 46 OR +33 1 84 90 36 46

You can reach the helpline **FOR FREE** and **IN ENGLISH** Monday through Friday, from 8:30 AM to 5:30 AM.



SYSTÈME DE SANTÉ

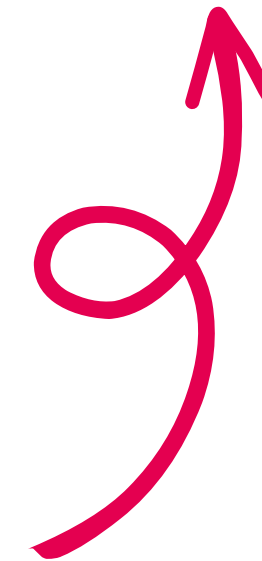
The Social Security (Assurance Maladie) is the French health system. It is a welfare regime which gives you access to fully refunded medical bills and other health expenses (prescriptions, specific treatments, dentist, ophthalmologist, hospitalisation, medical service...)



GRATUIT

Registering to Social Security is FREE. All steps are accessible via the online platform. You can reach a phone platform, as well. The Assurance Maladie can also welcome you at their office in Nice: 7 rue Pertinax, 06000 Nice, Monday through Friday from 8 AM to 4 PM.

In Cannes: 2 rue de la Verrerie, 06150 Cannes, on Tuesdays from 1:30PM to 3:30PM and on Thursdays from 8:30AM to 12:30PM.



OBLIGATOIRE

Registering to Social Security is MANDATORY. As soon as your administrative registration is completed at the University, you can get started on the steps to sign up to an account on the Ameli platform.

2- HOW CAN YOU REGISTER?



TEMPORARY CERTIFICATE

In order to register to Social Security, you have to get a few papers ready which will be required to create your account. They will grant you your temporary certificate:

- a proof of enrolment from the University;
- a form of ID (card, passport...);
- a student visa.



PERMANENT CERTIFICATE

Once you have received your temporary certificate, you will need to provide other credentials to update your file and get your permanent certificate, which will state your rights:

- a proof of civil status;
- your resident permit;
- your International Bank Account Number (IBAN).



YOUR RIGHTS

When you are done with your administrative process, you are granted your rights. You get a temporary social security number which you must keep. As soon as your record has been reviewed, you get a permanent social security number, which will allow you to declare a general practitioner and to subscribe to a health mutual.

3- MANAGING YOUR SOCIAL SECURITY RIGHTS



YOUR CARTE VITALE

Your certificate of social security number, also called a matriculation allows to you fill a form to request your Carte Vitale. This card comes with a microchip, your personal information (name, social security number) and your ID photograph.

All you need is to show it at the pharmacy when you go get your prescription filled or to your GP and your expenses will be covered.



AMELI ACCOUNT

AMELI (Assurance Maladie En Ligne) is the Social Security online platform. Whether via the website or the app ([App Store](#) or [Google Play](#)), you can access your personal account to check your refunds and you have several tools at your disposal to guide you through the process.



HEALTH MUTUAL

Your health expenses are fully covered as long as they remain primary (medical exams, drug prescriptions...). For more specific treatments, there are supplementary health insurances, or health mutuals, which chargeable. However, the Assurance Maladie offers the Complémentaire Santé Solidaire: it is free and it covers most of the health expenses.

FOR MORE INFO



UE, EEE, SUISSE

If you are from an EU country, an EEA country or from Switzerland, you have the right to request an EHC (European Health Insurance Card). It acts as a Carte Vitale and you will not need to register to Social Security.

<https://www.ameli.fr/assure/adresses-et-contacts/votre-carte-vitale-carte-europeenne-d-assurance-maladie-ceam/commander-une-carte-europeenne-d-assurance-maladie-ceam>



WEBSITE TRANSLATED

The website of the Assurance Maladie (Social Security) is available in French, in English, in Spanish, in Mandarin Chinese and in Arabic.



HEALTH MUTUAL

Here is the official website from the government to help you choose a health mutual:

<https://www.etudiant.gouv.fr/fr/complementaire-sante-mutuelles-271>



TUTORIALS

<https://www.youtube.com/watch?v=3YkcXZwZHZA&list=PLOw7W72Ail26IfqqKOT9Dxw2jdp0HUgb6&index=3>